

WALK-IN CUSTOMER SERVICE OPENS APRIL 4, 2022

Great Oaks Water Company's walk-in customer service center re-opens on Monday, April 4, 2022, at 8:00 a.m., and will remain open on Mondays through Fridays, from 8:00 a.m. to 5:00 p.m. The location is the same: 20 Great Oaks Boulevard, Suite 120.

The walk-in customer service area is relatively small, so we ask that only one person be inside the area at a time. Please respect the health concerns of your fellow customers by waiting outside if a customer is already inside when you arrive.

Inside, you will be able to speak with Customer Service Representatives at the counter. We have installed a plexiglass barrier to provide some measure of health protection for both our customers and our employees. If you are or may be ill, please contact Customer Service by telephone (408-227-9540) if you have any questions or issue that need to be addressed.

We closed the walk-in customer service center on March 6, 2020, at the beginning of the COVID-19 pandemic for the safety of all. Thank you for your understanding.