

Despite Recent Storms Mandatory Water Conservation Remains in Effect

While recent storms have brought much-needed water to San José, the water shortage emergency declared by the Santa Clara Valley Water District (Valley Water) on June 9, 2021 remains in effect. As a result, Great Oaks Water Company's (Great Oaks) mandatory water conservation measures also remain in effect.

Water usage allocations are still in effect, as are excess usage surcharges if you exceed your allocations. Eliminating or reducing outdoor water usage is the best and most effective way to reduce your water usage, as well as your water bill.

Great Oaks cannot, on its own, declare the water shortage emergency to be over. Valley Water must make that decision and, only then, may Great Oaks take action to change or discontinue mandatory water conservation measures.

Valley Water tells us that it must wait until at least April 1, 2023 to make any determination on whether to continue, end, or modify the water shortage emergency. If or when Valley Water makes that determination, Great Oaks will respond appropriately and advise our customers accordingly.

Contacting Great Oaks to discuss whether or if mandatory water conservation measures have ended or changed before Valley Water makes its decision will not provide you with new or additional information. If you want to contact Valley Water, you may do so by telephone at (408) 265-2600. Most of Great Oaks' service area is in Valley Water District 1. Director John L. Varela is the Valley Water Board Member for District 1. Portions of the Great Oaks service area are also located in Valley Water District 4 (Director Jim Beall) and District 7 (Director Rebecca Eisenberg).