

Notice of Public Forum

Para más información sobre esta reunión pública, y cómo este cambio impactará su factura, llame al 408-227-9540.

NOTICE OF PUBLIC FORUM (Public Participation Hearing) Great Oaks Water Company's Request to Increase Water Rates APPLICATION 24-07-001

How can I participate?

Great Oaks Water Company (Great Oaks) and the California Public Utilities Commission (CPUC) would like to hear from you. You are invited to participate in a Public Forum, also called a Public Participation Hearing (PPH), about Great Oaks' application to increase rates charged for water service beginning July 1, 2025.

This Public Forum is part of a formal proceeding that will be documented and placed into the formal record so the CPUC can make a decision about Great Oaks' request. You may make comments and raise concerns to the CPUC Administrative Law Judge overseeing this application.

You may also provide written public comments at any time during the proceeding at apps.cpuc.ca.gov/c/A2407001.

Where and when will this Public Forum be held?

Date	Time	Call-in and Webcast Information
Tuesday October 22, 2024	2 p.m. and 6 p.m.	Call-in: 800-857-1917 Passcode: 6032788# To make public comment: Press *1 to be added to the queue Webcast (view-only): www.adminmonitor.com/ca/cpuc/ Please note: If you need a language interpreter, please contact the CPUC's Public Advisor's Office using the contact information at the end of this notice at least five business days before the Public Forum.

For updates and additional information, please visit www.cpuc.ca.gov/pph.

Why am I receiving this notice?

On July 1, 2024, Great Oaks filed its General Rate Case (GRC) application with the CPUC to increase rates charged for water service by \$1,669,527 or 6.2% in 2025, by \$2,108,473 or 7.41% in 2026, and by \$2,428,384 or 7.94% in 2027. The application is requesting a total of \$6,206,384 over the three-year period.

If the CPUC approves this application, Great Oaks will recover forecasted costs in rates over a three-year period beginning July 1, 2025. This will increase your bill.

Why is Great Oaks requesting this rate increase?

Rates charged for water service permit Great Oaks to recover the costs of providing water service. The largest cost increases and respective percentages of total increases are shown below:

- \$5,581,110 (80.5%) – Groundwater charges paid to Santa Clara Valley Water District.
- \$358,310 (5.2%) – Additional Field Staff and increased payroll cost.
- \$109,533 (1.6%) – Higher costs of electricity to operate the water system.

How could this affect my water bill?

If Great Oaks' rate request is approved by the CPUC, the average bi-monthly residential bill with a 3/4" meter using 10 CCF (1 CCF = 748 gallons) per month would increase by approximately \$13.40 (9.00%) from \$148.91 to \$162.32 in 2025, by \$10.75 (6.62%) to \$173.07 in 2026, and by \$12.54 (7.25%) to \$185.61 in 2027.

How does the rest of this process work?

This application has been assigned to a CPUC Administrative Law Judge who will consider proposals and evidence presented during the formal hearing process. The Administrative Law Judge will issue a proposed decision that may adopt Great Oaks' application, modify it, or deny it. Any CPUC Commissioner may sponsor an alternate decision with a different outcome. The proposed decision, and any alternate decisions, will be discussed and voted upon by the CPUC Commissioners at a public CPUC Voting Meeting.

Parties to the proceeding may review Great Oaks' application, including the Public Advocates Office, which is an independent consumer advocate within the CPUC that represents customers to obtain the lowest possible rate for service consistent with reliable and safe service levels. For more information about the Public Advocates Office, please call 1-415-703-1584, email PublicAdvocatesOffice@cpuc.ca.gov, or visit PublicAdvocates.cpuc.ca.gov.

Where can I get more information?

Contact Great Oaks

Phone: (408) 227-9540 **Email:** customerservice@greatoakswater.com

Mail: Great Oaks Water Co., Attn. GRC, PO Box 23490, San Jose, CA 95153

A copy of the application and any related documents may also be reviewed at www.greatoakswater.com.

Contact CPUC

Please visit apps.cpuc.ca.gov/c/A2407001 to submit a comment about this proceeding on the CPUC Docket Card. Here you can also view documents and other public comments related to this proceeding. Your participation by providing your thoughts on Great Oaks' request can help the CPUC make an informed decision.

If you have procedural questions about CPUC processes, you may contact the CPUC's Public Advisor's Office at:

Phone: (866) 849-8390 **Email:** Public.Advisor@cpuc.ca.gov

Mail: CPUC Public Advisor's Office, 505 Van Ness Avenue, San Francisco, CA 94102

Please reference **Application 24-07-001** in any communications you have with the CPUC regarding this matter.