



**GREAT OAKS WATER COMPANY**

P.O. Box 23490  
San Jose, CA 95153  
(408) 227-9540

June 4, 2026

*Sent via email to [water.division@cpuc.ca.gov](mailto:water.division@cpuc.ca.gov)*

California Public Utilities Commission  
Water Division  
Room 3102  
505 Van Ness Avenue  
San Francisco, CA 94102-3298

**Advice Letter 339-W  
Great Oaks Water Company (U-162-W) to the California Public  
Utilities Commission Requesting Authorization to Modify its Service  
Territory Map**

Great Oaks Water Company (“Great Oaks”) hereby submits this Tier 2 Advice Letter requesting authorization to modify its service territory map to include one parcel located at 20545 Whispering Oaks Drive, San Jose, California (APN 742-08-016). The following tariff sheets applicable to Great Oaks’ service area are proposed:

CPUC Sheet No.	Title of Tariff Sheet	Canceling Sheet No.
1130-W	System Area Map	644-W
1131-W	System Area Map D-1	660-W
1132-W	Table of Contents	1129-W

## Summary

This Advice Letter is submitted in connection with San Jose Water Company (“SJWC”) Advice Letter 625-W, which requests authorization to remove the same parcel from its certificated service territory map.

The parcel has historically received water service without interruption from Great Oaks through Company’s existing infrastructure and has remained an active customer since 2011.

Great Oaks originally understood that service to the parcel would be temporary and advised the property owner to establish permanent water service through SJWC; however, that transition never occurred. As a result, the parcel has remained continuously connected to and served by Great Oaks.

Great Oaks understands that SJWC recently filed Advice Letter 625-W to remove the parcel from SJWC’s service territory map. Following discussions with Water Division staff, Great Oaks was advised to file this Tier 2 Advice Letter to include the parcel within Great Oaks’ certificated service territory.

Approval of this Advice Letter will align Great Oaks’ certificated service territory with the longstanding provision of water service to the parcel and accurately reflect the existing service configuration.

## Legal and Procedural Basis for Request

This Advice Letter is submitted pursuant to General Order 96-B, Water Industry Rules 7.3.2(8) and 8.1.

Water Industry Rule 7.3.2(8) authorizes the filing of Tier 2 advice letters for matters involving service area map revisions requiring Commission disposition.

Water Industry Rule 8.1 permits a utility to seek authorization through an advice letter filing for matters that are not otherwise required to be addressed through a formal application proceeding.

The requested modification is appropriately addressed through a Tier 2 advice letter because the request involves only a single parcel and does not require construction of new facilities or expansion of Great Oaks’s existing water system. The parcel is already physically connected to and receiving water service from Great Oaks through existing Company infrastructure.

Great Oaks has continuously provided water service to the parcel for approximately 15 years. The longstanding provision of service demonstrates Great Oaks operational capability to continue serving the parcel. Accordingly, Water Division staff advised Great Oaks that submission of a Water Supply Questionnaire would not be required for this filing.

#### Other Pending Advice Letter

Great Oaks' Advice Letter 337-W and 338-W are currently pending.

#### No Effect on Water Service

This Advice Letter filing will not cause the withdrawal of service, nor conflict with other schedules or rules.

#### Effective Date

The advice letter becomes effective upon disposition by the Water Division.

#### Tier Designation

This is a Tier 2 Advice Letter pursuant to General Order 96-B, Water Industry Rule 7.3.1(8).

#### Protests and Responses

Anyone may protest and respond to this Advice Letter. A Response supports the filing and may contain information that proves useful to the Commission in evaluating the Advice Letter. A Protest objects to the Advice Letter in whole or in part and must set forth specific grounds on which it is based. These grounds may be based upon the following:

(1) The utility did not properly serve or give notice of the Advice Letter;  
or

(2) The relief requested in the Advice Letter would violate a statute or Commission order, or is not authorized by statute or Commission order on which the utility relies; or

(3) The analysis, calculations, or data in the Advice Letter contain material error or omissions; or

(4) The relief requested in the Advice Letter is pending before the Commission in a formal proceeding; or

(5) The relief requested in the Advice Letter requires consideration in a formal hearing, or is otherwise inappropriate for the Advice Letter process; or

(6) The relief requested in the Advice Letter is unjust, unreasonable, or discriminatory (provided that such a Protest may not be made where it would require re-litigating a prior order of the Commission).

Any Protest or Response must be made in writing or by electronic mail and must be received by the Water Division of the Commission within 20 days of the date this Advice Letter is filed. The Advice Letter process does not provide for any Protests, Responses or other comments, except for a reply by Great Oaks, after the 20-day comment period expires. The address for mailing or delivering a Protest or Response is:

Tariff Unit, Water Division, 3rd floor  
California Public Utilities Commission,  
505 Van Ness Avenue, San Francisco, CA 94102  
water\_division@cpuc.ca.gov

On the same date any Protest or Response is submitted to the Water Division, the protesting or responding person, entity or party must serve a copy of the Protest or Response on Great Oaks addressed to Juan Liem, Great Oaks Water Co., PO Box 23490, San Jose, CA 95153, 408-227-9540, 408-227-7126 (fax), email: [jliem@greatoakswater.com](mailto:jliem@greatoakswater.com).

Great Oaks Water Company

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*/s/*

Juan Liem  
Treasurer and Secretary



Great Oaks Water Co.  
Distribution List

Municipal Water System  
City of San Jose  
3025 Tuers Road  
San Jose, CA 95121

County Clerk  
County of Santa Clara  
70 W. Hedding Street  
San Jose, CA 95110

Safe Drinking Water Office  
Department of Water Resources  
1416 9<sup>th</sup> Street, Room 804  
Sacramento, CA 95814

Office of Regulatory Affairs (e)  
California Water Service Company  
1720 North First Street  
San Jose, CA 95112  
(via email: [rateshelp@calwater.com](mailto:rateshelp@calwater.com))

Santa Clara Valley Water District (e)  
5750 Almaden Expressway  
San Jose, CA 95118  
(via email:  
[cnarayanan@valleywater.org](mailto:cnarayanan@valleywater.org) and  
[dtaylor@valleywater.org](mailto:dtaylor@valleywater.org))

State Water Resources Control Board  
Division of Drinking Water  
850 Marina Bay Parkway  
Building P, 2<sup>nd</sup> Floor  
Richmond, CA 94804

Richard Rauschmeier (e)  
Public Advocates Office  
California Public Utilities  
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[Richard.rauschmeier@cpuc.ca.gov](mailto:Richard.rauschmeier@cpuc.ca.gov))

Edward Scher (e)  
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Commission  
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(via email: [Edward.Scher@cpuc.ca.gov](mailto:Edward.Scher@cpuc.ca.gov))

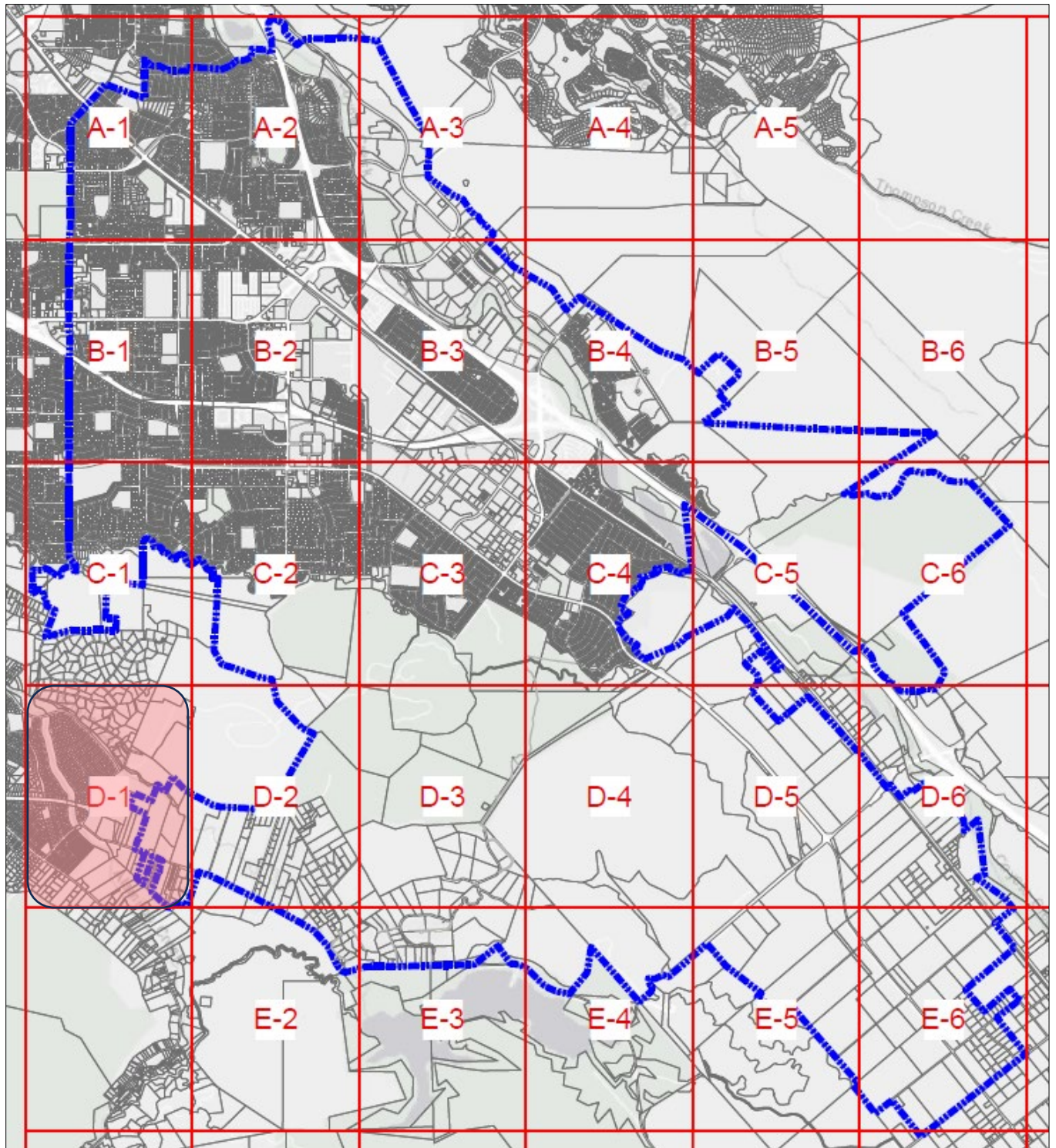
Legal Division  
California Public Utilities  
Commission  
505 Van Ness Avenue  
San Francisco, CA 94102

Regulatory Affairs (e)  
San Jose Water Company  
110 West Taylor Street  
San Jose, CA 95156  
(via email:  
[regulatoryaffairs@sjwater.com](mailto:regulatoryaffairs@sjwater.com))

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Great Oaks Water Company  
Advice Letter 339-W

Proposed Tariff Sheets



(To be inserted by utility)

*Issued by*

(To be inserted by Cal. P.U.C.)

Advice Letter No. 339-W

Juan Liem

Date Filed \_\_\_\_\_

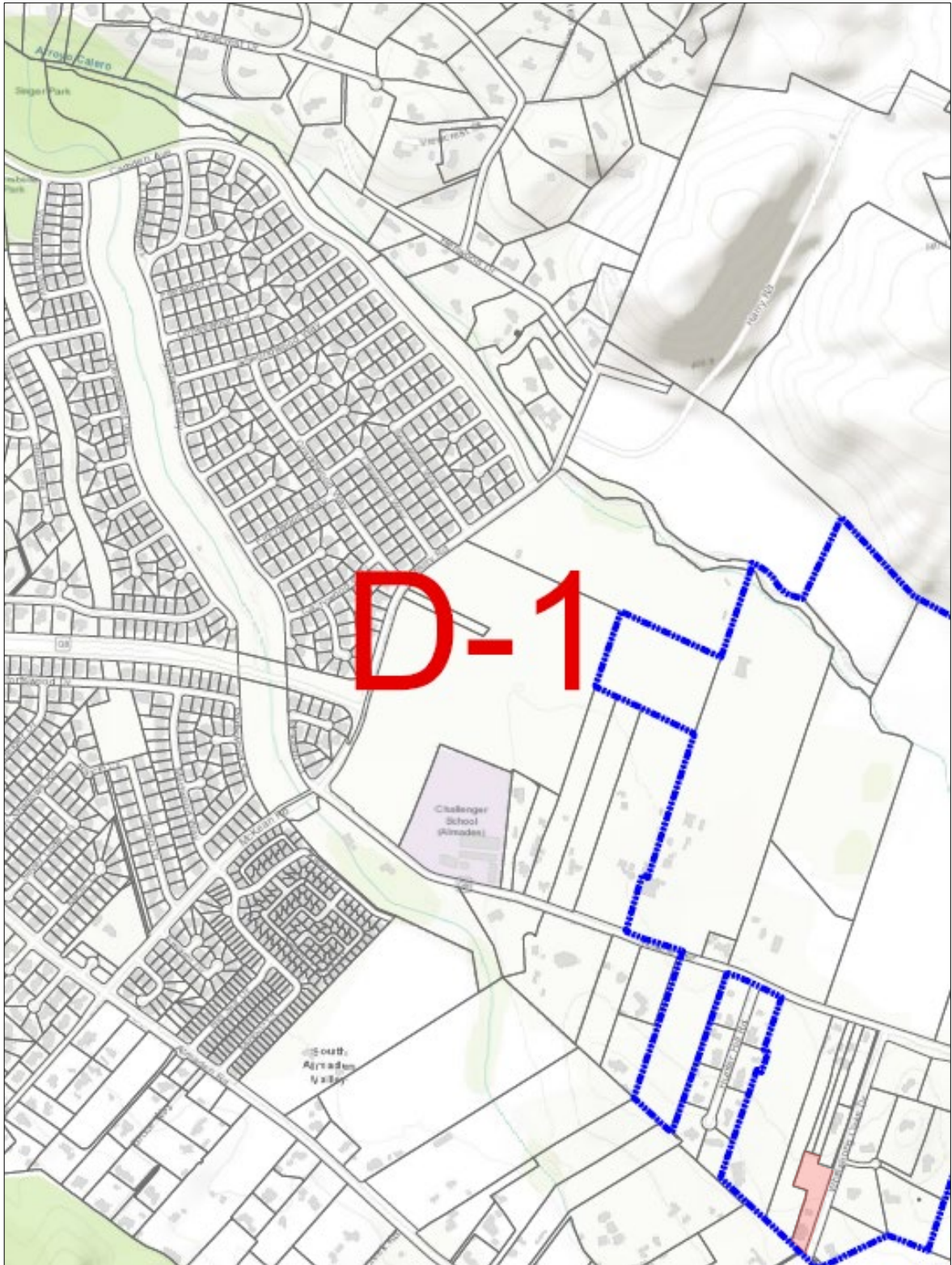
Decision No. \_\_\_\_\_

Treasurer and Secretary

Effective \_\_\_\_\_

TITLE

Resolution No. \_\_\_\_\_



(To be inserted by utility)

*Issued by*

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**TABLE OF CONTENTS**

The following listed tariff sheets contain all effective rates and rules affecting the charges and service of the utility, together with other pertinent information.

<u>Subject Matter of Sheet</u>	<u>Cal. P.U.C. Sheet No.</u>	
Title Page	346-W	
Table of Contents	1132-W	(T)
Preliminary Statement 347-W, 348-W, 1004-W, 785-W, 1079-W, 874-W, 743-W, 783-W, 1005-W, 1008-W, 850-W, 1009-W, 887-W, 936-W, 976-W, 977-W, 978-W, 996-W, 997-W, 998-W, 1011-W, 1012-W, 1052-W, 1054-W, 1093-W, 1111-W		
Service Area Map	645-W to 659-W, 661-W to 670-W, 1130-W, 1131-W	(T)
<b>Rate Schedules:</b>		
Schedule No. 1, General Metered Service	1123-W, 1124-W, 1125-W	
Schedule No. 3M, Irrigation Service	1126-W, 1127-W	
Schedule No. 4, Private Fire Protection Service	1099-W	
Schedule No. 5, Public Fire Hydrant Service	3-W	
Schedule No. 6, Contract Resale Service	1128-W	
Schedule No. 9C, Construction Flat Rate Service	817-W, 818-W	
Schedule No. 14.1 Mandatory Water Conservation	768-W, 968-W, 969-W, 771-W, 772-W, 773-W	
Schedule UF, Surcharge to Fund Public Utilities Commission Reimbursement Fee	1109-W	
Summary List of Contracts & Deviations	477-W	
<b>Rules:</b>		
No. 1 Definitions	917-W, 918-W	
No. 2 Description of Services	191-W	
No. 3 Application for Service	10-W, 503-W, 600-W	
No. 4 Contracts	11-W	
No. 5 Special Information Required on Forms	919-W - 921-W	
No. 6 Establishment and Re-establishment of Credit	14-W	
No. 7 Deposits	601-W, 602-W	
No. 8 Notices	922-W, 923-W, 900-W	
No. 9 Rendering and Payment of Bills	18-W, 19-W, 598-W, 787-W	
No. 10 Disputed Bills	924-W, 902-W	
No. 11 Discontinuance and Restoration of Service	903-W – 904-W, 925-W- 927-W, 910-W, 911-W 928-W	
No. 12 Information Available to Public	25-W, 26-W	
No. 13 Temporary Service	27-W, 28-W	
No. 14 Continuity of Service	29-W	
No. 14.1 Water Conservation and Rationing Plan	540-543-W	
No. 15 Main Extensions	232-234-W, 349-W, 236-245-W, 852-W	
No. 16 Service Connections, Meters and Customers' Facilities	324-W, 350-W, 351-W, 327-330-W	
No. 17 Standards for Measurement of Service	352-W	
No. 18 Meter Tests and Adjustment of Bills for Meter Error	43-45-W	
No. 19 Service to Separate Premises and Multiple Units, Resale of Water	279-W, 854-W	
No. 20 Water Conservation	538-W	
No. 21 Fire Protection	537-W	
No. 22 Low Income Customer Assistance Program	490-W	

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