



# GREAT OAKS WATER COMPANY

P.O. Box 23490  
San Jose, CA 95153  
(408) 227-9540  
tguster@greatoakswater.com

December 4, 2019

California Public Utilities Commission  
Division of Water and Audits  
Room 3102  
505 Van Ness Avenue  
San Francisco, CA 94102-3298

**Advice Letter 281-W**  
**Great Oaks Water Company (U-162-W)**  
**To the California Public Utilities Commission**

Great Oaks Water Company (Great Oaks) submits this Tier 1 advice letter filing requesting authority to implement a surcharge to amortize the combined balances of three accounts associated with Great Oaks' Low Income Customer Assistance Program (LICAP), as authorized in California Public Utilities Commission (Commission) Decision (D.) 19-09-010. The following tariff sheets implementing this surcharge are attached to this advice letter:

CPUC Sheet Number	Title	Canceling
891-W	Schedule No. 1 GENERAL METERED SERVICE SPECIAL CONDITIONS	889-W
892-W	Schedule No 3M IRRIGATION SERVICE SPECIAL CONDITIONS	881-W
893-W	TABLE OF CONTENTS	890-W

## Summary

This is an advice letter to amortize three LICAP accounts as authorized under D. 19-09-010. The accounts being amortized, Commission authority, and the balance in each account is shown in the table below. The workpapers attached as Exhibit A include account details.

Account	Commission Authority	Amount (under)/over collection
LICAP Memorandum Account	D.19-09-010	(\$293,747.90)
LICAP Surcharge Balancing Account	D.19-09-010	(\$142,804.53)
Advice Letter 244-W-B Balancing Account	D.19-09-010	(\$94,712.43)
Total		(\$531,264.86)

The accounts listed in the table above are described more fully in the following paragraphs.

1. LICAP Memorandum Account. This account tracked Great Oaks' expenses associated with its Low Income Customer Assistance Program. In D.19-09-010, Great Oaks was authorized to collect through a temporary surcharge the amount of \$293,748.00 (\$293,747.90), which represented the under-collected balance in the account. (D.19-09-010, p. 16). Such amount was reviewed by the California Public Advocates Office (Cal PA) in the proceedings on Great Oaks' General Rate Case Application (A.) 18-07-002. This amount is referenced in the Exhibit A Workpapers, page WP-1.
2. LICAP Surcharge Balancing Account. The purpose of this account is to track the differences between the recorded LICAP surcharge revenues received and Great Oaks' recorded LICAP costs and expenses. The balance in this account was reviewed by Cal PA in the proceedings on A.18-07-002, and in D.19-09-010 (at p. 16), Great Oaks was authorized to recover the under-collected balance of \$107,778.00, plus interest accrued through the date of the filing of this advice letter. With interest from July 1, 2018 (the date of the balance reviewed by Cal PA), the total amount authorized for collection by D.19-09-010 is \$142,804.53. The interest calculation is shown in the Exhibit A Workpapers, page WP-2.
3. Under-Collected Balance of Advice Letter 244-W-B Authorized Recovery. This is the remaining under-collected balance from the amortization of Great Oaks' LICAP Memorandum Account. The balance in this account was reviewed by Cal PA in the proceedings on A.18-07-002, and in D.19-09-010 (at p. 16), Great Oaks was authorized to recover the under-collected balance of \$91,970.00, plus interest accrued through the date of the filing of this advice letter. With interest from July 1, 2018 (the date of the

balance reviewed by Cal PA), the total amount authorized for collection by D.19-09-010 is \$94,712.43. The interest calculation is shown in the Exhibit A Workpapers, page WP-3.

The total amount authorized for collection from Great Oaks' LICAP accounts is \$531,264.86. See Exhibit A, page WP-1.

#### Authority for Requested Surcharge

This Advice Letter 281-W is authorized by D.19-09-010. Interest has been calculated on a monthly basis at the standard rate equal to one-twelfth the interest rate on three-month Commercial Paper for the previous month, as reported in the Federal Reserve Statistical Release G.13, or its successor, from the date of July 1, 2018 – the date of the balances reviewed and approved by Cal PA.

Great Oaks proposes to begin collection of the surcharge amounts on January 2, 2020, which is the beginning of the first billing cycle in the new year. As the surcharge is associated with Great Oaks' Low Income Customer Assistance Program, it will only be collected from non-LICAP customers.

#### Calculation of Requested Surcharge

D.19-09-010 established that the total adopted sales quantity for the rate year beginning July 1, 2019 for non-LICAP customers is 4,014,392 ccf. (D.19-09-010, p. 16) The table below calculates the surcharge for this advice letter over a twelve-month recovery period. See also Exhibit A, page WP-4.

Total Amount Amortized	\$531,264.86
Total Non-LICAP CCF Sales	4,014,392
Surcharge per CCF	\$0.1323

#### Bill Impact

The \$531,264.86 total surcharge collection over the course of one year will produce the bill impacts shown in the Exhibit A Workpapers, at page WP-4, both in terms of dollars and percentages. Average consumption per customer, as adopted in D.19-09-010, is used for comparison purposes. For single-family non-LICAP residential customers, the comparison uses a 5/8-inch x 3/4-inch meter size, and for all other customers, the comparison uses a 3/4-inch x 3/4-inch meter size.

The surcharge requested in Advice Letter 280-W is also shown in the bill comparison so that the cumulative effects of the two surcharges (Advice Letter 280-W and Advice Letter 281-W) are shown.

To place the effect of the requested surcharge in the proper context, it must be noted that with the requested Advice Letter 281-W surcharge, an average single-family residential customer bill will increase by \$3.10, from \$91.98 (with the Advice Letter 280-W surcharge) to \$95.08 over the typical two-month billing period. At \$95.08 for two months (\$47.54 per month), which includes both of the requested Advice Letter 280-W and 281-W surcharges, an average single-family residential customer bill is still \$4.08 less than a Great Oaks' average single-family residential bill during the July 1, 2018 through June 30, 2019 rate year.<sup>1</sup>

### Tier Designation

Pursuant to General Order 96-B, this is a Tier 1 advice letter seeking the amortization of balancing-type accounts, as authorized in D.19-09-010.

### Requested Effective Date

Great Oaks requests that the effective date of the tariff sheets be January 2, 2020, which is the end/beginning of the first single-family residential billing cycle in the new year. This allows both the opportunity for review and gives Great Oaks the time to properly program its computer billing system to accommodate the new surcharge.

### Notice

Great Oaks is publishing notice of this Advice Letter 281-W in the San Jose Mercury News, a newspaper of local circulation, pursuant to General Order 96-B, Water Industry Rule 3.1. A copy of the notice is attached. A copy of the published notice will be provided to the Division of Water and Audits after receipt from the newspaper.

### Response or Protest

Anyone may protest and respond to this advice letter. A response supports the filing and may contain information that proves useful to the Commission in evaluating the advice letter. A protest objects to the advice letter in whole or in part and must set forth specific grounds on which it is based. These grounds may be based upon the following:

- (1) The utility did not properly serve or give notice of the advice letter; or
- (2) The relief requested in the advice letter would violate a statute or Commission order, or is not authorized by statute or Commission order on which the utility relies; or
- (3) The analysis, calculations, or data in the advice letter contain material error or omissions; or
- (4) The relief requested in the advice letter is pending before the Commission in a formal proceeding; or

---

<sup>1</sup> The average bi-monthly single-family residential customer bill calculated for purposes of Great Oaks Advice Letter 271-W was \$99.16.

- (5) The relief requested in the advice letter requires consideration in a formal hearing, or is otherwise inappropriate for the advice letter process; or
- (6) The relief requested in the advice letter is unjust, unreasonable, or discriminatory (provided that such a protest may not be made where it would require re-litigating a prior order of the Commission).

Any protest or response must be made in writing or by electronic mail and must be received by the Commission's Division of Water and Audits within 20 days of the date this advice letter is filed. The advice letter process does not provide for any protests, responses or other comments, except for a reply by Great Oaks, after the 20-day comment period expires. The address for mailing or delivering a protest or response is:

Tariff Unit, Division of Water and Audits, 3<sup>rd</sup> floor  
California Public Utilities Commission,  
505 Van Ness Avenue, San Francisco, CA 94102  
water\_division@cpuc.ca.gov

On the same date any protest or response is submitted to the Water Division, the protesting or responding person, entity or party must serve a copy of the protest or response on Great Oaks addressed to:

Timothy S. Guster  
Great Oaks Water Co.  
PO Box 23490  
San Jose, CA 95153  
Telephone: (408) 227-9540  
Facsimile: (408) 227-7126  
Email: tguster@greatoakswater.com

Great Oaks Water Company

/s/

Timothy S. Guster  
General Counsel  
Legal and Regulatory Affairs

cc: Tayeb Mogri (by email)  
Richard Rauschmeier, California Public Advocates Office (by email)

## VERIFICATION

I am an officer of the Great Oaks Water Company, and am authorized to make this verification on its behalf. The statements in the foregoing document, Great Oaks Water Co.'s Advice Letter 281-W, are true of my own knowledge, except as to matters which are therein stated on information and belief, and as to those matters I believe them to be true.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on December 4, 2019 at San Jose, California.

\_\_\_\_\_  
/s/  
Timothy S. Guster

**Certificate of Service**

I hereby certify that I have this day served a copy of Great Oaks Water Co.’s Advice Letter 281-W (without Workpapers) on the parties listed on the following Distribution List by mailing a properly addressed copy by first class mail with postage prepaid or by email, as indicated. Workpapers are available upon request.

Executed on December 4, 2019 at San Jose, California.

\_\_\_\_\_  
/s/  
Timothy S. Guster

**Great Oaks Water Co.  
Distribution List**

Municipal Water System\*  
City of San Jose  
3025 Tuers Road  
San Jose, CA 95121

County Clerk\*  
County of Santa Clara  
70 W. Hedding Street  
San Jose, CA 95110

Safe Drinking Water Office\*  
Department of Water Resources  
1416 9<sup>th</sup> Street, Room 804  
Sacramento, CA 95814

Office of Regulatory Affairs\*  
California Water Service Company  
1720 North First Street  
San Jose, CA 95112  
(via email)

Santa Clara Valley Water District\*  
5750 Almaden Expressway  
San Jose, CA 95118

Tayeb Mogri  
Water Division  
California Public Utilities Commission  
505 Van Ness Avenue  
San Francisco, CA 94102  
(via email)

Richard Rauschmeier  
California Public Advocates Office  
California Public Utilities Commission  
505 Van Ness Avenue  
San Francisco, CA 94102

Regulatory Affairs\*  
San Jose Water Company  
110 West Taylor Street  
San Jose, CA 95156

Legal Division  
California Public Utilities Commission  
505 Van Ness Avenue  
San Francisco, CA 94102-3214

\*Workpapers not included, but are available upon request to  
tguster@greatoakswater.com.

Great Oaks Water Company  
Advice Letter 281-W  
Proposed Tariff Sheets



Schedule No. 1  
GENERAL METERED SERVICE  
(Continued)

SPECIAL CONDITIONS

1. All bills are subject to the reimbursement fee set forth in Schedule No. UF.
2. To provide ongoing funding for the Utility's Low-Income Customer Assistance Program (LICAP), as described in Tariff Rule 22, a surcharge of \$0.0734 will be added to the Quantity Charge for all water delivered to non-LICAP participants on and after July 1, 2019.
3. To amortize the balance in the Monterey-Style Water Revenue Adjustment Mechanism Account and related balancing account, a surcharge of \$0.2548 per 100 cu.ft. will be added to the Quantity Rate for single-family residential customers for all water delivered beginning January 2, 2020. for a twelve-month period.

4. To amortize the balances in the Utility's Low Income Customer Assistance Program (LICAP) balancing accounts, a surcharge of \$0.1323 per 100 cu.ft. will be added to the Quantity Rate for all non-LICAP customers for all water delivered beginning January 2, 2020, for a twelve-month period.

(N)  
|  
(N)

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice Letter No. 281-W

Timothy S. Guster  
NAME

Date Filed \_\_\_\_\_

Decision No D.19-09-010

General Counsel  
TITLE

Effective \_\_\_\_\_

Resolution No. \_\_\_\_\_

Schedule No. 3M  
IRRIGATION SERVICE  
(Continued)

SPECIAL CONDITIONS

1. The Santa Clara Valley Water District requires the customer to certify the water is used to irrigate commercial agricultural crops for sale to qualify for this rate. It is an express condition of this Irrigation Service that the customer cooperates in making the necessary certification to the Water District.
2. The Santa Clara Valley Water District has surcharges or discounts applicable to water used to irrigate commercial agricultural crops if the customer/farmer participates in the Water District's special programs. These surcharges or discounts are applied per Acre Ft., are granted or imposed by the Water District each month based on the customer/farmer's level of participation, and will be passed through by the Company each month to the customer/farmer.
3. All bills are subject to the reimbursement fee set forth in Schedule No. UF.
4. To provide funding for the Utility's Low-Income Customer Assistance Program (LICAP), as described in Tariff Rule 22, a surcharge of \$0.0734 will be added to the Quantity Charge for all water sold to non-LICAP participants on and after July 1, 2019.
5. Customers who receive water deliveries for agricultural purposes under this schedule, and who present evidence to the Utility that such deliveries qualify for the lower pump tax rates levied by the Santa Clara Valley Water District for agricultural water, shall receive a credit of \$2.3350 per 100 cu.ft. used during the period covered by that bill on and after July 1, 2019.
6. To amortize the balances in the Utility's Low Income Customer Assistance Program (LICAP) balancing accounts, a surcharge of \$0.1323 per 100 cu.ft. will be added to the Quantity Rate for all non-LICAP customers for all water delivered beginning January 2, 2020, for a twelve-month period. (N)  
|  
|  
(N)

(To be inserted by utility)

Issued by

(To be inserted by Cal. P.U.C.)

Advice Letter No. 281-W

Timothy S. Guster  
NAME

Date Filed \_\_\_\_\_

Decision No. D.19-09-010

General Counsel  
TITLE

Effective \_\_\_\_\_

Resolution No. \_\_\_\_\_

**TABLE OF CONTENTS**

The following listed tariff sheets contain all effective rates and rules affecting the charges and service of the utility, together with other pertinent information.

<u>Subject Matter of Sheet</u>	<u>Cal. P.U.C. Sheet No.</u>	
Title Page	346-W	
Table of Contents	892-W, 354-W	(C)
Preliminary Statement	347-W, 348-W, 465-W, 466-W, 785-W, 876-W, 742-W, 743-W 783-W, 794-W, 795-W, 837-W, 841-W, 850-W, 885-W, 887-W	
Service Area Map	644-W to 670-W	
<b>Rate Schedules:</b>		
Schedule No. 1, General Metered Service	877-W, 878-W, 890-W	(N)
Schedule No. 3M, Irrigation Service	880-W, 891-W	(N)
Schedule No. 4, Private Fire Protection Service	882-W	
Schedule No. 5, Public Fire Hydrant Service	3-W	
Schedule No. 6, Contract Resale Service	883-W, 884-W	
Schedule No. 9C, Construction Flat Rate Service	817-W, 818-W	
Schedule No. 14.1 Mandatory Water Conservation	768-W, 814-W, 815-W, 771-W, 772-W, 773-W	
Schedule UF, Surcharge to Fund Public Utilities Commission Reimbursement Fee	870-W	
Summary List of Contracts & Deviations	477-W	
<b>Rules:</b>		
No. 1 Definitions	254-W, 255-W	
No. 2 Description of Services	191-W	
No. 3 Application for Service	10-W, 503-W, 600-W	
No. 4 Contracts	11-W	
No. 5 Special Information Required on Forms	365-367-W	
No. 6 Establishment and Re-establishment of Credit	14-W	
No. 7 Deposits	601-W, 602-W	
No. 8 Notices	368-W, 369-W	
No. 9 Rendering and Payment of Bills	18-W, 19-W, 598-W, 787-W	
No. 10 Disputed Bills	260-W, 261-W	
No. 11 Discontinuance and Restoration of Service	370-375-W, 596-W, 377-W	
No. 12 Information Available to Public	25-W, 26-W	
No. 13 Temporary Service	27-W, 28-W	
No. 14 Continuity of Service	29-W	
No. 14.1 Water Conservation and Rationing Plan	540-543-W	
No. 15 Main Extensions	232-234-W, 349-W, 236-245-W, 852-W	
No. 16 Service Connections, Meters and Customers' Facilities	324-W, 350-W, 351-W, 327-330-W	
No. 17 Standards for Measurement of Service	352-W	
No. 18 Meter Tests and Adjustment of Bills for Meter Error	43-45-W	
No. 19 Service to Separate Premises and Multiple Units, Resale of Water	279-W, 854-W	
No. 20 Water Conservation	538-W	
No. 21 Fire Protection	537-W	
No. 22 Low Income Customer Assistance Program	490-W	

(To be inserted by utility)

*Issued by*

(To be inserted by Cal. P.U.C.)

Advice Letter No. 281-W

Timothy S. Guster

Date Filed \_\_\_\_\_

Decision No. D.19-09-010

VP & General Counsel

Effective \_\_\_\_\_

TITLE

Resolution No. \_\_\_\_\_

Great Oaks Water Company  
Advice Letter 281-W

Exhibit A

Workpapers

**Great Oaks Water Company Advice Letter 281-W Workpapers**

<u>Category</u>	<u>Amount</u>	<u>Authority</u>	<u>Calculations</u>
LICAP Memorandum Account	(\$293,747.90)	D.19-09-010, p. 16	WP-1
LICAP Surcharge Balancing Account	(\$142,804.53)	D.19-09-010, p. 16	WP-2
AL 244-W-B Under-Collection	<u>(\$94,712.43)</u>	D.19-09-010, p. 16	WP-3
Total Under-Collection	<u>(\$531,264.86)</u>	D.19-09-010, p. 16	WP-1
Bill Comparison			WP-4

WP-1

**Great Oaks Water Company Advice Letter 281-W Workpapers  
Under-Collected Balance of LICAP Surcharge Balancing Account**

<u>Month</u>	<u>LICAP Surcharge Revenue</u>	<u>LICAP Discounts</u>	<u>LICAP Administrative Costs &amp; Expenses</u>	<u>Month Over (Under)</u>	<u>Cumulative Over (Under)</u>	<u>Current Interest Income (Expense)</u>	<u>Cumulative Interest Income (Expense)</u>	<u>Commercial Paper Rate.</u>	<u>Cumulative Over (Under) With Interest</u>
Jun-18	\$10,257.59	\$10,843.25	\$0.00	(\$585.66)	(\$107,051.90)	(\$194.84)	(\$1,715.83)	2.19%	(\$108,767.73)
Jun-18 Cal PAO Adjustment	\$0.00	\$0.00	\$0.00	\$0.00	(\$107,051.90)	\$989.47	(\$726.36)	N/A	(\$107,778.26)
Jul-18	\$13,206.37	\$15,525.01	\$0.00	(\$2,318.64)	(\$109,370.54)	(\$195.68)	(\$922.04)	2.17%	(\$110,292.58)
Aug-18	\$12,886.38	\$12,411.09	\$0.00	\$475.29	(\$108,895.25)	(\$199.17)	(\$1,121.21)	2.19%	(\$110,016.46)
Sep-18	\$13,304.72	\$13,562.97	\$0.00	(\$258.25)	(\$109,153.50)	(\$203.51)	(\$1,324.72)	2.24%	(\$110,478.22)
Oct-18	\$10,174.25	\$10,756.01	\$0.00	(\$581.76)	(\$109,735.26)	(\$216.15)	(\$1,540.87)	2.37%	(\$111,276.13)
Nov-18	\$10,219.71	\$13,465.99	\$0.00	(\$3,246.28)	(\$112,981.54)	(\$237.56)	(\$1,778.43)	2.56%	(\$114,759.97)
Dec-18	\$7,968.95	\$10,695.88	\$0.00	(\$2,726.93)	(\$115,708.47)	(\$256.32)	(\$2,034.75)	2.69%	(\$117,743.22)
Total - 2018	\$67,760.38	\$76,416.95	\$0.00	(\$8,656.57)	(\$115,708.47)	(\$513.76)	(\$2,034.75)		(\$117,743.22)
12/31/2018 Balance Forward					(\$115,708.47)		(\$2,034.75)		(\$117,743.22)
Jan-19	\$8,346.06	\$15,511.22	\$0.00	(\$7,165.16)	(\$122,873.63)	(\$257.47)	(\$2,292.22)	2.59%	(\$125,165.85)
Feb-19	\$6,124.76	\$12,174.26	\$0.00	(\$6,049.50)	(\$128,923.13)	(\$261.24)	(\$2,553.46)	2.49%	(\$131,476.59)
Mar-19	\$5,901.18	\$13,335.27	\$0.00	(\$7,434.09)	(\$136,357.22)	(\$274.12)	(\$2,827.58)	2.48%	(\$139,184.80)
Apr-19	\$6,352.84	\$10,527.31	\$0.00	(\$4,174.47)	(\$140,531.69)	(\$284.96)	(\$3,112.54)	2.47%	(\$143,644.23)
May-19	\$8,312.49	\$13,214.67	\$0.00	(\$4,902.18)	(\$145,433.87)	(\$290.73)	(\$3,403.27)	2.44%	(\$148,837.14)
Jun-19	\$9,082.82	\$10,486.77	\$0.00	(\$1,403.95)	(\$146,837.82)	(\$280.09)	(\$3,683.36)	2.30%	(\$150,521.18)
Jul-19	\$14,432.79	\$15,036.81	\$0.00	(\$604.02)	(\$147,441.84)	(\$272.21)	(\$3,955.57)	2.22%	(\$151,397.41)
Aug-19	\$13,331.37	\$11,149.10	\$0.00	\$2,182.27	(\$145,259.57)	(\$251.24)	(\$4,206.81)	2.06%	(\$149,466.38)
Sep-19	\$22,544.81	\$15,643.07	\$0.00	\$6,901.74	(\$138,357.83)	(\$239.89)	(\$4,446.70)	2.03%	(\$142,804.53)
Oct-19	\$0.00	\$0.00	\$0.00	\$0.00	(\$138,357.83)	\$0.00	(\$4,446.70)	0.00%	(\$142,804.53)
Nov-19	\$0.00	\$0.00	\$0.00	\$0.00	(\$138,357.83)	\$0.00	(\$4,446.70)	0.00%	(\$142,804.53)
Dec-19	\$0.00	\$0.00	\$0.00	\$0.00	(\$138,357.83)	\$0.00	(\$4,446.70)	0.00%	(\$142,804.53)
Total - 2019	\$94,429.12	\$117,078.48	\$0.00	(\$22,649.36)	(\$138,357.83)	(\$2,411.95)	(\$4,446.70)		(\$142,804.53)

**Under-Collected Balance of Advice Letter 244-W-B Recovery (Balancing Account)**

	Beginning Cumulative Over (Under) With Interest	Billings	Current Cumulative Over (Under)	Commercial Paper Rate	Interest	Ending Cumulative Over (Under) With Interest
Jun-18	(\$91,802.01)	\$0.00	(\$91,802.01)	2.19%	(\$167.54)	(\$91,969.55)
Jul-18	(\$91,969.55)	\$0.00	(\$91,969.55)	2.17%	(\$166.31)	(\$92,135.86)
Aug-18	(\$92,135.86)	\$0.00	(\$92,135.86)	2.19%	(\$168.15)	(\$92,304.01)
Sep-18	(\$92,304.01)	\$0.00	(\$92,304.01)	2.24%	(\$172.30)	(\$92,476.31)
Oct-18	(\$92,476.31)	\$0.00	(\$92,476.31)	2.37%	(\$182.64)	(\$92,658.95)
Nov-18	(\$92,658.95)	\$0.00	(\$92,658.95)	2.56%	(\$197.67)	(\$92,856.62)
Dec-18	(\$92,856.62)	\$0.00	(\$92,856.62)	2.69%	(\$208.15)	(\$93,064.78)
<b>Total - 2018</b>	<b>(\$92,856.62)</b>	<b>\$0.00</b>	<b>(\$92,856.62)</b>		<b>(\$1,262.77)</b>	<b>(\$93,064.78)</b>
Jan-19	(\$93,064.78)	\$0.00	(\$93,064.78)	2.59%	(\$200.86)	(\$93,265.64)
Feb-19	(\$93,265.64)	\$0.00	(\$93,265.64)	2.49%	(\$193.53)	(\$93,459.17)
Mar-19	(\$93,459.17)	\$0.00	(\$93,459.17)	2.48%	(\$193.15)	(\$93,652.32)
Apr-19	(\$93,652.32)	\$0.00	(\$93,652.32)	2.47%	(\$192.77)	(\$93,845.08)
May-19	(\$93,845.08)	\$0.00	(\$93,845.08)	2.44%	(\$190.82)	(\$94,035.90)
Jun-19	(\$94,035.90)	\$0.00	(\$94,035.90)	2.30%	(\$180.24)	(\$94,216.14)
Jul-19	(\$94,216.14)	\$0.00	(\$94,216.14)	2.22%	(\$174.30)	(\$94,390.44)
Aug-19	(\$94,390.44)	\$0.00	(\$94,390.44)	2.06%	(\$162.04)	(\$94,552.47)
Sep-19	(\$94,552.47)	\$0.00	(\$94,552.47)	2.03%	(\$159.95)	(\$94,712.43)
Oct-19	(\$94,712.43)	\$0.00	(\$94,712.43)	0.00%	\$0.00	(\$94,712.43)
Nov-19	(\$94,712.43)	\$0.00	(\$94,712.43)	0.00%	\$0.00	(\$94,712.43)
Dec-19	(\$94,712.43)	\$0.00	(\$94,712.43)	0.00%	\$0.00	(\$94,712.43)
<b>Total - 2019</b>	<b>(\$94,712.43)</b>	<b>\$0.00</b>	<b>(\$94,712.43)</b>		<b>(\$1,647.65)</b>	<b>(\$94,712.43)</b>

**Great Oaks Water Company Advice Letter 281-W  
Surcharge Calculation and Bill Comparison**

**Surcharge Calculation for Advice Letter 281-W**

Total Amount to be Collected through Surcharge	\$531,264.86
Non-LICAP CCF Sales for Test Year	4,014,392
Advice Letter 281-W Surcharge	\$0.1323

**Bi-Monthly Bill Comparison**

Comparison Based Upon Single-Family Residential Customers  
Using 11 CCF of Water per Month with a 5/8" x 3/4" Meter

Charge	Current Bill	With AL 280-W Surcharge	With AL 281-W Surcharge
Service Charge (X2)	\$29.82	\$29.82	\$29.82
Quantity Charges			
0 - 6 CCF	\$7.82	\$7.82	\$7.82
7 - 24 CCF	\$41.68	\$41.68	\$41.68
LICAP Surcharge	<u>\$1.61</u>	\$1.61	\$1.61
AL 280-W Surcharge		<u>\$5.61</u>	\$5.61
AL 281-W Surcharge			<u>\$2.91</u>
Sub-Total	\$80.93	\$86.54	\$89.45
PUCURA Fee	\$1.00	\$1.06	\$1.10
Sub-Total	<u>\$81.93</u>	\$87.60	\$90.55
San Jose Tax	\$4.10	\$4.38	\$4.53
Total	<u>\$86.03</u>	\$91.98	\$95.08
Difference (\$)		\$5.95	\$3.10
Difference (%)		6.92%	3.37%



**GREAT OAKS WATER COMPANY NOTICE OF PROPOSED SURCHARGE  
TO COLLECT BALANCE IN AUTHORIZED LOW INCOME CUSTOMER  
ASSISTANCE PROGRAM ACCOUNTS**

Great Oaks Water Company (Great Oaks) has filed Advice Letter 281-W (AL 281-W) with the California Public Utilities Commission (Commission) to implement a surcharge on existing water rates for all customers not participating in Great Oaks' Low Income Customer Assistance Program (LICAP).

The AL 281-W surcharge is to recover the balances in Great Oaks' authorized LICAP balancing accounts. The LICAP balancing accounts track the difference between the expenses incurred by Great Oaks to administer its LICAP, including discounts to low-income customers, and the LICAP expenses authorized by the Commission. The LICAP accounts had a combined balance of \$531,264.86 as of September 25, 2019. Great Oaks has requested that the surcharge be effective for a twelve-month period beginning January 2, 2020. The amount of the surcharge is \$0.1323 per 100 cu.ft. (CCF) of water used.

The Commission has authorized Great Oaks to recover the balance in the LICAP accounts in its recent decision on Great Oaks' General Rate Case Application 18-07-002 (Decision 19-09-010).

The bi-monthly bill for an average single-family residential customer with a 5/8" x 3/4" meter using 11 CCF of water per month will increase by 3.37% from \$91.98 to \$95.08 as a result of the requested surcharge.

Protests and Responses: Anyone may protest and respond to this Advice Letter. A Response supports the filing and may contain information that proves useful to the Commission in evaluating the Advice Letters. A Protest objects to the Advice Letter in whole or in part and must set forth specific grounds on which it is based. These grounds may be based upon the following:

- (1) The utility did not properly serve or give notice of the Advice Letters; or
- (2) The relief requested in the Advice Letters would violate a statute or Commission order, or is not authorized by statute or Commission order on which the utility relies; or
- (3) The analysis, calculations, or data in the Advice Letters contain material error or omissions; or
- (4) The relief requested in the Advice Letters is pending before the Commission in a formal proceeding; or
- (5) The relief requested in the Advice Letters requires consideration in a formal hearing, or is otherwise inappropriate for the Advice Letter process; or
- (6) The relief requested in the Advice Letters is unjust, unreasonable, or discriminatory (provided that such a Protest may not be made where it would require re-litigating a prior order of the Commission).

Any Protest or Response must be made in writing or by electronic mail and must be received by the Water Division of the Commission within 20 days of the date this Advice Letters are filed. The Advice Letter process does not provide for any Protests, Responses or other comments, except for a reply by Great Oaks Water Company, after the 20-day comment period expires. The address for mailing or delivering a Protest or Response is:

Tariff Unit, Water Division, 3<sup>rd</sup> floor  
California Public Utilities Commission,  
505 Van Ness Avenue, San Francisco, CA 94102  
water\_division@cpuc.ca.gov

On the same date any Protest or Response is submitted to the Water Division, the protesting or responding person, entity or party must serve a copy of the Protest or Response on Great Oaks addressed to Timothy S. Guster, Great Oaks Water Co., 20 Great Oaks Blvd. Suite 120, San Jose, CA 95119, 408-227-9540, 408 227-7126 (fax), tguster@greatoakswater.com.