

Rule No. 22

CUSTOMER ASSISTANCE PROGRAM (CAP)

A. GENERAL

The purpose of the Customer Assistance Program (CAP) is to provide qualifying residential applicants with reduced water service charges. Application for the rate may be made by any residential customers entitled to the Pacific Gas and Electric (PG&E) California Alternate Rates for Energy (CARE) program and who is billed in the same manner as being billed by PG&E. Those customers who are individually metered by PG&E but receive water service through a master meter will not be eligible for this program.

B. CERTIFICATION

Application for the CAP will consist of completing an application as provided by the Company and will require the providing of a copy of a current PG&E bill showing eligibility for the CARE program. Certification will apply for 12 months. At the end of the 12-month period, reapplication meeting the same requirements of the original application will be required.

C. NOTIFICATION

The Company will notify all customers of the availability of the program two times a year using an insert in the bi-monthly water bill.

D. WATER SERVICE CHARGE REDUCTION

Qualified customers will receive a 50% reduction in the bi-monthly service charge currently in effect as authorized by the California Public Utilities Commission.

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(To be inserted by utility)
Advice Letter No. 313-W

Issued by
Timothy S. Guster
NAME
General Counsel
TITLE

(To be inserted by Cal. P.U.C.)
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